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Roman numerals so if you want to take off for that, this is your prerogative. However, you should know that she worked with the Ashford Writing Center and put forth maximum effort to correct her work with my input. When I last looked at her grade, it seemed extremely low to reflect the enhanced quality. Please review and revise her grade with this in mind. If you do not believe that at this time you can be objective due to the current situation please let me know that and I will grade her paper. Otherwise, I will expect that you will reconsider and will contact me to let me know that you have made an adjustment to the grade based on the grading rubric. As I mentioned to you, formatting is a minuscule portion of the grade and should be inconsequential.

I will be speaking with my supervisor on Monday about this situation. I had hoped that we had it worked out but it does not seem to be the case that you understand that it is, in fact, your responsibility to work with students who do not understand how to fix their work. Clearly, Ashley is not seeing what the issues are and it is your job to help her to see that by providing detailed feedback. If you disagree, I understand, but you may want to consider whether Ashford is the right fit for you.

Thank you for your attention to this matter,  
Shari

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